

Herold and Jacqueline Hinds

Miramar, Florida

To Whom It May Concern

In August 2010 our Town home located in Jupiter, Florida was damaged by fire. The Insurance Company came out and made an embarrassingly low offer to settle the damage and of course we refused to settle.

We went out looking for a Public Adjuster, and after interviewing several companies, we settled on Mr. Gregg Roover of Claims Concept.

From the beginning Mr. Roover was very professional and meticulous in conducting a pains taking inspection of the property, after which he turned in a very detailed report to the Insurance Company.

Mr. Roover was not intimidated by the insurance company; instead he went the entire way countering each offer they made that were unacceptable. In the end, Mr. Roover got us more than six times the amount of money the insurance company originally offered.

We are very pleased with the results and I have already recommended Mr. Roover to one of my friends and would not hesitate to recommend Claims Concepts and Mr. Roover in the future.

I can be reached via email at heroldhinds@aol.com for further reference.